

GOVERNMENT OF INDIA
MINISTRY OF STEEL

RAJYA SABHA
UNSTARRED QUESTION NO. 1592
FOR ANSWER ON 01.08.2025

TRANSPARENCY IN WORKING OF NMDC

1592. Shri Bhubaneswar Kalita:

Will the Minister of STEEL be pleased to state:

- (a) whether there is any mechanism in place to audit and assess the effectiveness of the digital systems in National Mineral Development Corporation (NMDC);
- (b) if so, the steps taken to ensure that feedback from stakeholders, especially local communities, is meaningfully incorporated into NMDC's decision-making processes;
- (c) whether NMDC has set up any dedicated digital platforms or dashboards for real-time public engagement and information dissemination; and
- (d) if so, the details thereof?

ANSWER

THE MINISTER OF STATE IN THE (SHRI BHUPATHIRAJU SRINIVASA VARMA)
MINISTRY OF STEEL

- (a) To audit and assess the effectiveness of the digital systems, National Mineral Development Corporation (NMDC) has implemented an Enterprise Resource Planning (ERP) system. This ERP system is a fully integrated business solution that encompasses all organizational functions, ensuring seamless operations.
- (b) Solutions like Customer Portal, Vigilance Portal, Vendor Invoice Management, Vendor Meet, Digital CSR solutions along with RTI, CPGRAMS queries provides feedback from stakeholders including customers, vendor and communities which are taken into consideration for decision making.
- (c)&(d): Official website of NMDC (www.nmdc.co.in), serves as a one-stop digital platform for real-time public engagement and information sharing. NMDC also actively engages with public through social media platform. Further, Customer Portal, Vigilance Portal etc., also provide for public engagement.
